

Terms and Conditions

Rosewood Studios – www.rosewoodstudiosnh.com

Effective Date: June 1, 2025

1. Overview

Welcome to Rosewood Studios. These Terms and Conditions outline the rules, responsibilities, and legal rights that apply when you use our website, purchase our products, or participate in any of our in-person or online offerings. By accessing our website or engaging with our services, you agree to be bound by these Terms.

Please read them carefully. They apply to all users of the site, including but not limited to browsers, customers, workshop participants, class registrants, and content contributors.

If you do not agree to these Terms, you may not access the website or use any services. If these Terms are considered an offer, acceptance is expressly limited to these Terms.

We reserve the right to update, change, or replace any part of these Terms at our discretion. It is your responsibility to review them regularly. Your continued use of the site constitutes your acceptance of any changes.

2. Online Store Terms

By agreeing to these Terms and Conditions, you represent that you are at least the age of majority in your state or province of residence, or that you have given us your consent to allow any of your minor dependents to use this site.

You may not use our products or services for any illegal or unauthorized purpose, nor may you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

You agree not to reproduce, duplicate, copy, sell, resell, or exploit any portion of the site, use of the service, or access to the service without express written permission by us.

We reserve the right to refuse service, fulfillments, or product sales to anyone for any reason at any time.

All product descriptions, prices, and availability are subject to change at any time without notice. We reserve the right to discontinue any product at any time.

3. Product Terms – Rosewood Apotheca

All herbal products sold through Rosewood Apotheca are handmade in small batches with natural ingredients and are offered for educational and general wellness support only. These products are not evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease.

By purchasing from Rosewood Apotheca, you agree to the following:

- Consult a qualified healthcare provider before using herbal products, especially if you are pregnant, nursing, have a medical condition, or take prescription medications
- Use all products as directed and discontinue use if any adverse reaction occurs
- Store products in a cool, dry place and use them by the recommended best-by date
- Understand that natural variation in scent, texture, or appearance is expected in handmade and plant-based goods
- No product customizations or ingredient substitutions will be made unless explicitly offered
- All sales are final. If your item arrives damaged or incorrect, please contact us within 7 days of delivery to resolve the issue

Shipping Policy Summary

We currently ship physical products within the United States, with fulfillment originating from New Hampshire. Please allow 3–7 business days for processing and packaging before shipment, unless otherwise noted on the product listing.

Shipping costs and estimated delivery times are calculated at checkout based on your location. Once shipped, tracking information will be provided by email.

Rosewood Studios is not responsible for delays, misdeliveries, or damage caused by the shipping carrier. If a package is marked as delivered but cannot be found, please contact the carrier directly.

If you have questions about shipping timelines, fulfillment options, or a delayed order, please reach out to us at hello@rosewoodstudiosnh.com

Rosewood Apotheca is not liable for misuse or improper storage of products once they are in your possession.

4. Health & Allergy Disclaimer

While our products are thoughtfully formulated using natural and carefully sourced ingredients, they may contain—or be produced in facilities that handle—common allergens including, but not limited to, nuts, beeswax, essential oils, and various botanicals.

Individuals with known allergies, sensitivities, or underlying health conditions are solely responsible for reviewing all ingredient information before use. We recommend performing a patch test prior to full topical use and consulting your healthcare provider before beginning any herbal regimen—especially if pregnant, nursing, under medical care, or taking medications.

Products intended for internal use will be clearly labeled as such. All other offerings are for external use only and should not be ingested. Keep all products out of reach of children unless they are clearly marked as safe for child use and are being used under adult supervision.

Rosewood Studios is not responsible for any adverse reactions, allergic responses, or health issues resulting from the use or misuse of our products. Our herbal goods are intended to support general wellness and are not a substitute for professional medical advice, diagnosis, or treatment.

5. Class Registration and Participation (Adults & Children)

By enrolling in a class, workshop, or event offered by Rosewood Studios, you agree to the following:

- You will provide accurate and complete information at the time of registration
- You will disclose any known allergies, medical conditions, learning needs, or accessibility accommodations in advance
- Children under the age of 18 must be registered by a legal guardian
- All participants agree to follow behavioral, safety, and participation guidelines provided in advance or at the time of class
- You understand that participation is voluntary and at your own risk

Rosewood Studios and its instructors are not liable for:

- Any injuries, allergic reactions, or health conditions that arise during or after participation
- Loss, damage, or theft of personal property
- Emotional discomfort or educational outcomes associated with participation

You are encouraged to consult your medical provider before participating in any class involving physical activity, herbal use, or essential oils.

We reserve the right to deny or revoke participation at any time for disruptive, unsafe, or disrespectful behavior, without refund.

Class policies, including registration, refund deadlines, and attendance expectations, may vary by offering and are subject to change. It is your responsibility to review all relevant class information prior to participation.

6. No Guarantee of Results

Participation in our classes, workshops, or use of our wellness products does not guarantee any specific outcome, result, or level of improvement. Outcomes vary widely based on individual effort, consistency, lifestyle, sensitivity, and other personal factors beyond our control.

Any testimonials, success stories, examples, or descriptions shared on our website, social media, or in communications are provided for illustrative purposes only and do not represent a promise or guarantee of results for any participant or customer.

6A. Testimonials & Customer Reviews

Testimonials, customer reviews, and user-submitted feedback featured on our website, social media, or marketing materials reflect individual experiences and are shared for illustrative purposes only. These statements represent the personal opinions and unique results of each user and are not intended to guarantee that any other user will achieve the same outcome.

All testimonials are voluntarily submitted and may be edited for clarity, grammar, or length without altering the original intent. By submitting a testimonial or review, you grant Rosewood Studios permission to use your statement, first name (or initials), and any accompanying media (if applicable) in promotional and educational materials.

We do not offer compensation for testimonials unless explicitly agreed upon in writing. While we strive to feature authentic and helpful feedback, Rosewood Studios is not responsible for the accuracy or truthfulness of customer-submitted content.

7. Payments, Pricing, and Refund Policy

Classes & Events

- Full payment is required at the time of registration to secure your spot.
- Cancellations made 7 or more days prior to the scheduled class or event are eligible for a full refund or studio credit.
- Cancellations made less than 7 days before the event are non-refundable.

- No refunds or credits will be issued for no-shows.
- If Rosewood Studios must cancel or reschedule a class or event, you will be offered a full refund or the option to transfer your registration to a future session.

We do not offer partial refunds for missed portions of multi-day sessions, inclement weather, or personal scheduling conflicts.

Products

- All product sales are final due to the nature of our small-batch, handmade herbal goods.
- If your order arrives damaged or incorrect, please contact us within 7 days of delivery so we can make it right.

General Terms

We reserve the right to adjust pricing, discontinue offerings, or revise our refund and cancellation policies at any time. These changes will apply to future purchases and registrations only.

Chargebacks and Payment Disputes

If you initiate a chargeback or payment dispute for a class, event, or product that was delivered in accordance with our policies, we reserve the right to dispute the claim and provide supporting documentation.

We also reserve the right to restrict future purchases, participation, or access to services until the matter is resolved. Repeated or unwarranted chargebacks may result in permanent suspension of service.

7A. Accessibility & Inclusion

Rosewood Studios is committed to creating a welcoming and inclusive environment for all participants, regardless of ability, background, or identity. If you or your child require specific accommodations—such as mobility access, learning support, sensory considerations, or other modifications—please contact us in advance of your class or event. While we may not be able to meet every request, we will make every reasonable effort to support your participation with dignity and care.

8. Accuracy of Billing and Account Information

You agree to provide current, complete, and accurate information for all purchases, class registrations, and other transactions made through our website. This includes, but is not limited to: your name, email address, payment details, billing and shipping address (if applicable), and any required participant information for classes or events.

You are responsible for ensuring that all account and billing information is kept up to date so that we can process transactions and communicate with you as needed.

We reserve the right to take the following actions at our discretion:

- Refuse, suspend, or cancel any order, registration, or access if we suspect the information provided is inaccurate, incomplete, unauthorized, fraudulent, or in violation of these Terms
- Request additional identification or verification before accepting or fulfilling an order
- Limit or restrict access to our website, services, or offerings due to suspicious activity or violation of our policies

Failure to provide accurate or updated information may result in processing delays, delivery errors, or inability to access services. Rosewood Studios is not liable for any losses or disruptions resulting from such errors.

9. Modifications to Services, Products, and Prices

We reserve the right to modify, suspend, or discontinue any class, product, service, or offering at any time, with or without prior notice. This includes, but is not limited to:

- Product formulas, ingredients, pricing, availability, or packaging
- Class formats, schedules, facilitators, locations, or age requirements
- Digital or downloadable content
- Seasonal or limited-edition releases
- Promotional offers, pricing tiers, or discounts

All prices are subject to change without prior notice. Modifications take effect immediately upon posting on the website, through email, or in other communication materials.

We are not liable to you or any third party for any changes, suspensions, or discontinuations, including instances where previously advertised offerings are altered or no longer available.

It is your responsibility to review the most current listings, policies, and descriptions before completing a purchase or registration.

10. Accuracy of Information and Corrections

While we strive to provide accurate, up-to-date information, content presented on our website, product labels, class listings, promotional materials, emails, and social media posts may occasionally contain typographical errors, inaccuracies, or omissions.

This may relate to, but is not limited to:

- Product descriptions, herbal ingredients, or therapeutic properties
- Pricing, promotions, availability, or shipping timelines
- Class dates, locations, age groups, or facilitator details
- Digital offerings, downloadable resources, or online events

We reserve the right to correct or update any information at any time without prior notice — including after an order, registration, or inquiry has been submitted.

We are not obligated to update, amend, or clarify any content unless required by law. The presence of a revision date does not imply that all information has been modified or is current.

It is your responsibility to review the most accurate and official details prior to purchase, registration, or participation.

11. Personal Information

Your submission of personal information through our website, class registration forms, product orders, or any other interaction with Rosewood Studios is governed by our Privacy Policy, which outlines how we collect, use, store, and protect your data.

By using our website or services, you consent to our collection and use of personal information as described. This may include, but is not limited to:

- Contact details (name, email address, phone number, mailing address)
- Participant or household information (such as a child's name, age, allergies, or learning needs)
- Purchase and billing information
- Preferences related to marketing, events, or wellness offerings
- Analytics data related to website usage (e.g., cookies, IP address, device type)

Your information may be used for the following purposes:

- Processing class registrations and product orders
- Providing updates, confirmations, or shipping notifications
- Responding to customer service inquiries
- Sending newsletters or promotional content (only if you have opted in)
- Improving our offerings, services, and website experience

We do not sell, rent, or share your personal information with third parties for marketing purposes. For full details on how your data is handled, please refer to our Privacy Policy.

11A. Marketing Communication Consent

By subscribing to our email newsletter or checking any opt-in boxes during checkout, registration, or downloads, you consent to receive occasional promotional, educational, or seasonal communications from Rosewood Studios. These may include updates on new classes, product launches, art events, or special offers.

We aim to send no more than 1-3 emails per month. You can unsubscribe at any time by clicking the link at the bottom of any email or by contacting us directly.

We use secure third-party email providers (such as Flodesk or Mailchimp), and your information is handled according to both their privacy policies and ours. We do not sell or share your email address.

For more information, please refer to our Privacy Policy.

We respect your privacy and comply with applicable data protection laws, including the General Data Protection Regulation (GDPR), the California Consumer Privacy Act (CCPA), and the CAN-SPAM Act. You can unsubscribe from our email communications at any time using the link provided in each message. We never sell or misuse your personal information.

12. Children's Privacy (COPPA Notice)

Rosewood Studios is committed to protecting the privacy of children and complying with the Children's Online Privacy Protection Act (COPPA).

We do not knowingly collect personal information directly from children under the age of 13. All class registrations, purchases, or website interactions on behalf of minors must be completed by a parent or legal guardian.

During the class registration process or participation, we may collect limited personal information about a child, including:

- First name
- Age or birthdate
- Allergy, medical, or health-related information
- Learning, behavioral, or accessibility needs

This information is collected solely to support enrollment, ensure safety, and create an inclusive classroom experience. It is never sold or shared with third parties.

By registering your child, you consent to the collection and use of this information for educational and administrative purposes. You are responsible for the accuracy of all information submitted on your child's behalf.

If we become aware that we have collected personal information directly from a child under 13 without verifiable parental consent, we will promptly delete that data in accordance with applicable law.

For more information about how we protect personal data, please refer to our Privacy Policy.

13. User Comments, Feedback, and Other Submissions

If you submit comments, reviews, testimonials, creative ideas, suggestions, proposals, images, or other content (collectively, "Submissions") to Rosewood Studios—whether online, via email, through social media, in-person, or by any other means—you agree that we may, at any time and without restriction:

- Edit, copy, publish, translate, distribute, and use your Submission in any medium
- Use your first name, initials, or submitted display name in connection with the content (unless anonymity is explicitly requested)
- Retain and store your Submission in association with your account or participation history

By making a Submission, you further agree that:

- Your Submission does not infringe upon or violate the rights of any third party, including but not limited to copyright, trademark, privacy, publicity, or intellectual property
- Your Submission does not contain unlawful, offensive, harmful, or misleading content—including spam, malware, defamatory material, impersonation, or harassment

- You are solely responsible for the accuracy, legality, and consequences of any content you submit

Rosewood Studios is not obligated to monitor or moderate Submissions but reserves the right to review, remove, or refuse any content at our sole discretion.

We are not liable for user-generated content posted by you or others. You agree to indemnify and hold harmless Rosewood Studios and its affiliates from any claims, liabilities, or damages arising out of your Submissions.

14. Prohibited Uses

You are prohibited from using our website, services, content, or any related tools or communications:

- For any unlawful purpose or to solicit others to engage in unlawful acts
- To violate any applicable international, federal, state, or local laws, rules, or regulations
- To infringe upon or violate our intellectual property rights or the rights of others
- To harass, abuse, insult, defame, harm, slander, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, national origin, age, or disability
- To impersonate any person, entity, business, or brand
- To post or transmit false, fraudulent, misleading, or deceptive information
- To upload or distribute malicious code, viruses, worms, spyware, or any harmful software
- To collect or track the personal data of others without lawful consent
- To interfere with or circumvent the security features, functionality, or performance of the site or any related services
- To use automated tools or systems (such as bots, crawlers, or scrapers) to access, harvest, or replicate site content without explicit permission
- To engage in spam, phishing, pharming, pretexting, or any form of disruptive digital misconduct

We reserve the right to immediately terminate or restrict your access to the site or services for violating any of these prohibited uses. We may also pursue legal action as necessary to protect our business, community, and intellectual property.

15. Third-Party Collaborators and Guest Instructors

Rosewood Studios may partner with guest instructors, co-facilitators, or collaborators to host classes, workshops, or special events. While we strive to work with reputable and aligned professionals, we are not responsible for the conduct, materials, services, or outcomes provided by third-party individuals or entities.

By participating in an offering involving a third-party collaborator, you acknowledge and agree that:

- Any advice, demonstrations, wellness guidance, or opinions shared by a guest instructor are their own and do not necessarily reflect the views or endorsements of Rosewood Studios
- Collaborators may have their own liability waivers, intake forms, health disclosures, or terms of service, which may be required for participation
- Rosewood Studios is not liable for any loss, injury, dissatisfaction, or damages resulting from a collaborator's conduct, content, or interactions with participants

We reserve the right to change, postpone, or cancel collaborative offerings at any time without notice. We are not responsible for providing refunds, credits, or resolving disputes related to services or products offered by third parties acting independently.

Any feedback or concerns regarding third-party collaborators should be directed to the provider unless otherwise specified.

15A. Third-Party Names and References

From time to time, Rosewood Studios may mention or reference other educators, herbalists, artists, curriculum models, cultural traditions, or product brands in our classes, digital materials, or on our website and social media platforms. These references are provided solely for informational, educational, or contextual purposes.

Unless explicitly stated otherwise, such mentions do not constitute or imply any official partnership, endorsement, sponsorship, or affiliation with Rosewood Studios. Any opinions expressed about third-party resources are our own and are not representative of those third parties. We make no claims regarding the accuracy, practices, or content of any external resources.

16. Third-Party Tools and External Links

Our website and services may provide access to third-party tools, platforms, or services that are not owned or controlled by Rosewood Studios. These may include, but are not limited to:

scheduling software, payment gateways, email marketing platforms, video conferencing tools, file hosts, or embedded forms.

These tools and external links are provided “as is” and “as available,” without warranties, endorsements, or liability of any kind.

By using any of these tools or interacting with third-party links, you acknowledge and agree that:

- Rosewood Studios is not responsible for the functionality, content, accuracy, security, or performance of third-party services
- Your interactions with such platforms are subject to their own terms of service and privacy policies, which we do not control
- We are not liable for any loss, damages, data breach, service disruption, or dissatisfaction resulting from your use of third-party tools or linked websites

We strongly encourage you to review the terms, policies, and practices of any third-party provider before submitting personal information or completing a transaction through their platform.

17. Virtual and Downloadable Offerings

Rosewood Studios may offer virtual classes, workshops, recorded sessions, and digital content, including but not limited to PDFs, guides, videos, printables, and other downloadable materials. By purchasing, accessing, or downloading any such offering, you agree to the following terms:

- All virtual and downloadable offerings are non-refundable unless explicitly stated otherwise.
- These materials are for individual, non-commercial use only. You may not copy, share, distribute, resell, or alter them without prior written permission.
- You may not upload or redistribute our digital content on any website, platform, social media account, or resale marketplace.
- Rosewood Studios retains all copyright and intellectual property rights to its digital offerings, including class presentations, worksheets, videos, and branded content.
- Access to digital products may be hosted through third-party platforms. We are not responsible for access issues related to outdated technology, user error, or platform disruptions. While we may assist with troubleshooting, continued access is not guaranteed once content has expired or been removed.

By using any of our digital or virtual offerings, you agree not to circumvent these terms and to respect our intellectual property.

In the rare case of a corrupted file, broken link, or non-functional download, please contact us within 7 days and we will assist with access or provide a replacement at no charge.

Account Termination for Digital Access

We reserve the right to suspend or terminate access to any digital content, course materials, or user accounts without notice if misuse, unauthorized sharing, or violation of our Terms is suspected.

Misuse may include, but is not limited to:

- Sharing login credentials or downloads with others
- Reproducing or distributing content without permission
- Engaging in fraudulent chargebacks or unauthorized use
- Using digital materials for commercial purposes without a license

Such violations may result in immediate account deactivation and loss of access, without refund.

18. Indemnification

You agree to indemnify, defend, and hold harmless Rosewood Studios, its owner(s), affiliates, partners, instructors, collaborators, contractors, licensors, service providers, and employees from and against any and all claims, demands, losses, liabilities, damages, or expenses (including reasonable attorney's fees) made by any third party due to or arising out of:

- Your use of our website, products, services, or digital content
- Your violation of these Terms and Conditions or any applicable law or regulation
- Your infringement of any intellectual property or other rights of a third party
- Any claim that your use of our site, offerings, or content caused harm, loss, or injury to another person
- Your participation in any in-person or virtual class, workshop, or event hosted or co-hosted by Rosewood Studios

This indemnification obligation will survive the termination of these Terms and your use of our website, services, and products.

19. Severability

If any provision of these Terms and Conditions is found to be unlawful, void, or unenforceable for any reason, that provision shall be enforced to the fullest extent permissible under applicable law. If enforcement is not possible, the provision shall be considered severed from these Terms, and such determination shall not affect the validity or enforceability of the remaining provisions.

The failure of Rosewood Studios to enforce any right or provision of these Terms shall not constitute a waiver of that right or provision.

20. Entire Agreement

These Terms and Conditions, along with our Privacy Policy and any supplemental terms, disclaimers, or conditions provided in connection with specific products, services, or events, constitute the entire agreement between you and Rosewood Studios regarding your use of our website, offerings, and communications.

They supersede all prior or contemporaneous agreements, communications, proposals, or understandings—whether oral or written—between you and Rosewood Studios.

Any ambiguities in the interpretation of these Terms shall not be construed against the drafting party.

21. Changes to Terms and Conditions

Rosewood Studios reserves the right to update, modify, or replace any part of these Terms and Conditions at our sole discretion by posting revised terms on this page. It is your responsibility to review the most current version periodically.

Your continued use of our website, products, or services after any updates are posted constitutes your acceptance of those changes.

While we may, at our discretion, notify users of material updates via email or site announcements, we are not obligated to do so.

22. Termination

We reserve the right to suspend or terminate your access to our website, products, services, classes, or events at any time—without prior notice—if you violate these Terms and Conditions or engage in behavior that, in our sole discretion, is harmful, abusive, unlawful, or disruptive to our community or operations.

You may terminate these Terms at any time by discontinuing your use of our website and services.

Upon termination:

- Any outstanding payments or balances will remain due
- You will lose access to any purchased services, private content, or downloadable resources
- We reserve the right to deny future access, enrollment, or participation at our discretion

All obligations and liabilities incurred prior to termination shall survive the termination of this agreement.

23. Art Submissions, Gallery Use & Release

Rosewood Studios may host seasonal or rotating digital exhibitions (e.g., a “pop-up online gallery”) featuring original artwork created by children or adults in our classes, events, or community. These works may be displayed publicly on our website and may be offered as limited-edition prints or merchandise during the exhibit period.

By submitting artwork or agreeing to have your (or your child’s) work included, you acknowledge and agree to the following:

- You grant Rosewood Studios a non-exclusive, royalty-free license to publicly display, reproduce, and promote the submitted artwork in connection with the online gallery and related communications
- No artwork will be reproduced or offered for sale without prior written consent from the artist or their legal guardian
- If selected for limited-edition printing or product reproduction, we will contact the artist (or guardian) for formal approval
- Artists will be credited by first name, initials, or full name, based on expressed preference
- You affirm that all submitted works are original and do not infringe upon any copyright or third-party rights
- Rosewood Studios reserves the right to accept, decline, or remove any submission at its discretion

Art Release Form Requirement:

For any artwork submitted by or on behalf of a child under 18, a signed Art Release Form must be completed by the legal guardian prior to public display or reproduction. This form grants

permission for the use of the artwork and artist's name (if desired) and outlines any specific limitations or preferences regarding display or credit.

24. Original Works by Rosewood Studios

Rosewood Studios may display, exhibit, and offer for sale original artwork, illustrations, prints, and designs created by the studio's founder and affiliated artists. All such works are the intellectual property of Rosewood Studios (unless otherwise stated) and are protected by applicable copyright laws.

By accessing or purchasing any of these works, you agree to the following:

- All original artworks, digital designs, and related products are for personal, non-commercial use only
- You may not copy, reproduce, redistribute, alter, or resell any Rosewood Studios artwork, in whole or in part, without prior written consent
- Purchasing a physical or digital item does not transfer copyright or licensing rights unless explicitly stated
- Display of artwork in online galleries, exhibitions, or promotional materials does not constitute permission for public use, reposting, or reproduction
- Rosewood Studios reserves the right to modify, retire, or relaunch collections at any time

For licensing inquiries, commissioned artwork, or commercial collaborations, please contact us directly.

24A. Website Content & Intellectual Property

All content featured on this website, including text, design, branding elements, written materials, photographs, graphics, logos, and other media, is the intellectual property of Rosewood Studios (unless otherwise credited) and is protected under U.S. copyright law.

You may not copy, reproduce, republish, upload, transmit, distribute, or exploit any part of our website content without prior written consent. This includes using our materials for commercial or educational use beyond personal reference.

25. Photography & Media Release

By participating in a class, workshop, event, or submitting content to Rosewood Studios, you acknowledge and agree that photographs or video recordings may be taken for promotional, educational, or archival purposes. These materials may be used by Rosewood Studios in

printed publications, on our website, in social media, newsletters, and other marketing or informational platforms.

- We do not include full names of participants in media without explicit written permission.
- If you do not wish to appear in any photographs or video, it is your responsibility to notify us in writing prior to the event or class.
- For participants under the age of 18, a parent or legal guardian must provide separate media release consent during registration or by written agreement.

We reserve the right to use any photo or video content taken in our programs unless a written opt-out is provided in advance.

26. Force Majeure

Rosewood Studios shall not be held liable for any failure or delay in performance resulting from circumstances beyond our reasonable control. These may include, but are not limited to:

- Acts of God (such as floods, fires, or storms)
- Public health emergencies or pandemics
- Power outages or internet disruptions
- War, terrorism, or civil unrest
- Strikes, labor disputes, or governmental restrictions

In such cases, we will make every reasonable effort to notify affected parties and, when possible, reschedule classes, fulfill orders, or provide alternative accommodations. Refunds or rescheduling options will be assessed on a case-by-case basis.

27. Disclaimer of Warranties

Your use of our website, products, and services is at your sole risk. All offerings are provided on an “as is” and “as available” basis without warranties of any kind, whether express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, title, non-infringement, or outcomes.

We do not guarantee that the website, services, digital content, or any associated tools will be uninterrupted, secure, timely, or error-free, or that any defects will be corrected.

No oral advice or written information provided by Rosewood Studios or its representatives shall create any warranty unless explicitly stated in writing. You assume full responsibility for how you use our offerings and the results you experience.

28. Limitation of Liability

To the fullest extent permitted by law, Rosewood Studios and its affiliates shall not be liable for any indirect, incidental, consequential, special, punitive, or exemplary damages—including but not limited to loss of profits, data, goodwill, emotional distress, personal injury, or other intangible losses—arising out of or in connection with your use of our website, participation in our offerings, or reliance on any content or products, even if we have been advised of the possibility of such damages.

In jurisdictions that do not allow the exclusion or limitation of liability for certain types of damages, our liability shall be limited to the maximum extent permitted by applicable law.

29. Governing Law

These Terms and Conditions, along with any separate agreements through which we provide you products or services, shall be governed by and construed in accordance with the laws of the State of New Hampshire, without regard to its conflict of law provisions.

Any disputes arising out of or relating to these Terms, our offerings, or your use of our site or services shall be subject to the exclusive jurisdiction of the state and federal courts located in the State of New Hampshire.

30. Contact Information for Legal Notices

If you have questions about these Terms and Conditions, need to request a refund, or wish to send a legal notice, please contact us at:

Email: hello@rosewoodstudiosnh.com

Mailing Address: Available upon request

We will make every effort to respond to inquiries in a timely and respectful manner. For urgent issues related to class cancellations or product orders, please reach out via email for the fastest response.